



RFL QR Merchant /Audio QR Device Application Form

Date:...../...../.....

I/We hereby request the RFL to enroll me/us to accept QR based payment and provide the appropriate merchant ID required for the same: (Note: all the fields are mandatory.)

MERCHANT DETAILS:

Business Name:

Types of Organization

Sole proprietorship Partnership Private Limited Public Limited Others

Registration Details.

Registration Number: License by: PAN/VAT Number:

Nature of Business:

Registered Address:

Current Address:

CONTACT PERSON DETAILS:

Name: Position: Citizenship Number:

Mobile No.: E-Mail ID:

ENROLLMENT DETAILS:

Enroll In: Fonepay NEPALPAY Audio QR Device Yes No

BANK ACCOUNT DETAILS:

Account Name:

Account Number: Branch Name: Account Type: Personal Enterprise

Accountholder's Signature(s)

Stamp if applicable

FOR OFFICE USE ONLY

Application Received on:/...../.....

Applicable fee/Charges: Yes No

Checked and verified by:

Approved by:

Terms and Conditions Relating To QR Merchant /Audio QR Device

1. "RFL" refers to Reliance Finance Limited.
2. QR Merchants user must be a customer of RFL and maintain an account at any Branch of RFL to use the services.
3. In this Agreement, Service Charges shall be in accordance with the application, conditions and restrictions disclosed by FonePay and NEPALPAY Network.
4. RFL Audio QR one-time IPN terminal refundable deposit charge of Rs. 1,000/-
5. RFL Audio QR monthly subscription charge of Rs. 300/-
6. RFL shall not be responsible for any Computer/Mobile/Cyber-crimes such as hacking etc.
7. The service and this terms and conditions shall be governed by and constructed in accordance with laws of Nepal
8. All grievances and complains should be communicated to Customer Services Department.
9. If either party wants to terminate this Agreement, it shall be terminated by giving notice to the others party within 30 (Thirty) days.
10. Promotional material and QR codes provided by RFL should be prominently displayed.
11. No additional fees may be charged apart from the transaction amount when processing payments from customers.
12. RFL may revise terms and conditions or introduce additional terms and conditions at any time.
13. RFL shall have the full discretion to cancel withdrawal or renew the QR service provided to the customer with or without prior notice or any reason given to the customer.
14. The Merchant shall comply with all applicable laws, regulations, and licensing requirements related to the use of Audio QR services.
15. Audio QR once sold, will not be returned under any damages.
16. Audio QR services will be provided based on the selected package, and any changes or upgrades may be subject to additional charges.
17. RFL may require the Merchant to participate in various promotional activities and surveys from time to time which RFL may publish in any media and the Merchant shall grant their consent for such requirements.
18. Merchant must provide only true and correct information when requesting a QR. If any information provided in the registration form is found to be fake, misleading, or involved in illegal activities, Merchant will be liable for legal action as per the law of Nepal.
19. This service may deemed to cease and RFL shall be entitle to the immediate restriction of the event closure of designated account(s).
 - The User(s) cease not to be a customer of the RFL.
 - The User(s) fails to maintain the terms and conditions.
 - The User(s) authority to operate the designated account is terminate.
 - If merchant does not pay the monthly subscription charge of Audio QR.
 - As per NRB direction.

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Introducer's Name

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Accountholder's Signature(s)